

# Forgot Pin

Enter the library's web  
address

([www.mohavecountylibrary.us](http://www.mohavecountylibrary.us))

into your Web Browser's  
address bar

Click on “Library Catalog” Or  
“My Account”

The screenshot shows the Mohave County Library website. The browser's address bar at the top contains the URL [www.mohavecountylibrary.us](http://www.mohavecountylibrary.us), which is circled in red. Below the address bar, the website's header features a blue navigation bar with several menu items: "MY ACCOUNT", "NEW ARRIVALS/COMING SOON!", "LIBRARY CATALOG", "KIDS CATALOG", "DIGITAL DOWNLOADS", "ABOUT US", and "POLICIES". The "MY ACCOUNT" and "LIBRARY CATALOG" items are circled in red. Below the navigation bar, the main content area displays "MOHAVE COUNTY LIBRARY" and "Library Announcements". A search bar is visible on the right side of the page, labeled "BASIC CATALOG SEARCH" and "Online Catalog", with a "SEARCH" button below it.

# Forgot Pin

- If you have forgotten your pin number to your account:
- Click forgot pin and enter your library card number
- Click on “reset pin”
- An e-mail will be sent to the e-mail address you have on file for your account with a link to reset your account.

**Note:** If you don't have an e-mail address on file or you don't have access to the e-mail that is on file for your account, you will need to come into the library to reset/get your pin number

Step 1

Library Card No.:

PIN:

**Forgot your PIN?**

Don't have a library card? [\[Apply here\]](#)

**Log In**

Step 2

LIBRARY COUNTY

Search the Catalog Digital Downloads My Account Research Databases Online Services Library Home

Back Help New Search Logout

**Reset PIN**

Type your ID.

Library Card No.:  or

Alternate ID:

**Reset PIN**

Step 3

LIBRARY COUNTY

Step 4

Change PIN

Your PIN will be changed to the value that you type below. To ensure that you type it correctly, please enter it in both places.

Enter new PIN:

Re-enter new PIN:

**Change Pin**

Mail From: Mohave County Library <library@mohavecounty.us>

File Edit View Actions Tools Window Help

Close Reply Reply All Forward

Mail Properties Personalize Message Source Discussion Thread

From: Mohave County Library <library@mohavecounty.us>

To: Wilson, Laurie

Subject: PIN RESET

Please follow this link to [reset your PIN](#).

From,

[Mohave County Library](#)

Step 3